

User's Manual

The logo for Roblock features the word "Roblock" in a bold, sans-serif font. The "R" is black, the "o" is a black circle with a red dot in the center, and "block" is red. A trademark symbol (TM) is positioned to the upper right of the "k".

Roblock™

Theft Recovery Software For BlackBerry



Introduction

Roblock provides protection and safety from theft or losing your device and helps to retrieve it back. Further Roblock helps to recover or erase the important information stored on them. Roblock features a unique remote interface that helps to carryout various operations on the lost or stolen device, even after a SIM change on the device.



Installation

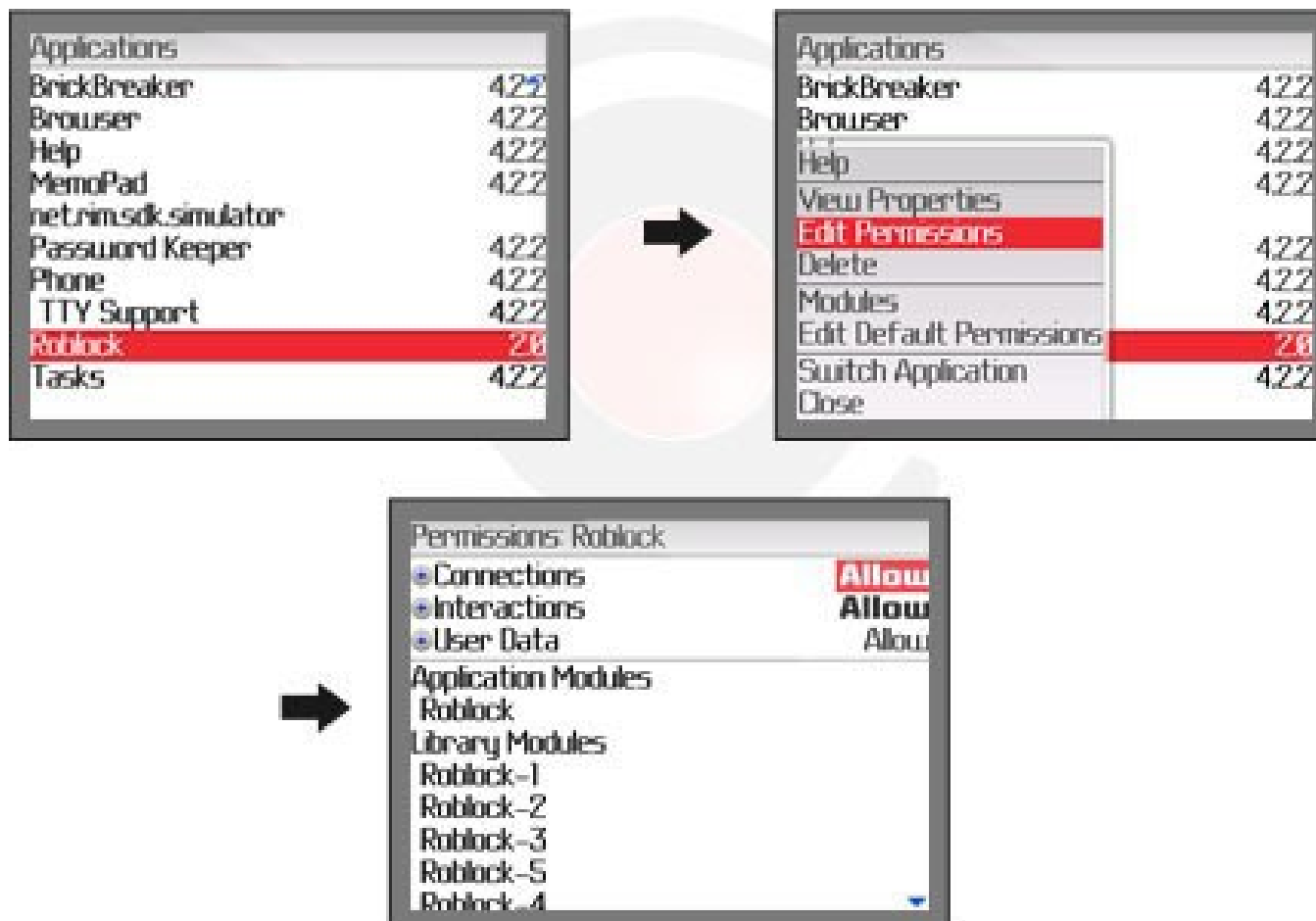
Installation of Roblock can be performed Over The Air (OTA) by navigating to www.vapssky.com/roblockbb.jad from your phone's web browser. Roblock installation package is provided in Blackberry standard JAD/COD format.

Once you click on the download URL of Roblock from vapssky.com, you will be prompted to download Roblock and to configure permissions. Once the installation is completed, you can run the application from the phone's main menu. We recommend making the permission settings before the first launch of Roblock.



Permission Settings

Since Roblock uses several features of the device that requires security permission, we recommend making all the setting to 'Allow' for best results. Permission settings can be made from Options > Advanced > Applications > Roblock > Edit Permissions make



CD Key

Roblock works for 3 days as trial version after which you need to purchase the product for protection of your device. A CDKEY will be provided upon purchase, which shall be entered into the application to make it fully functional registered version. While entering the CDKEY into the application, make sure that Internet is accessible to Roblock. In case of APN settings error, navigate to Options > Advanced Options > TCP and make sure all settings are correct. To obtain the correct APN settings contact your service provider or visit www.vapssky.com/apn.aspx



Password

In case you need to change Roblock settings, you need to access the Roblock application which is password protected for preventing unauthorized access. You are asked to create your settings password on first launch of Roblock. You can change this password later by selecting the Change password option in the settings. This password must be kept safe as it is the key to access your device when stolen or lost.



Recipient Settings

Add the phone number of your trusted contact from the address book or type in the number. Roblock will send the SIM Change notification to the above trusted contact. It is recommended that, you inform the recipient about this setting. You can also alter the default message and customize the message to be sent to the recipient in the event of an unauthorized SIM change.



Email Settings

Here you can configure an email recipient to which SIM Change notifications shall be sent. All the email IDs configured on your device will be listed in the 'Send From' drop down. Please note that Roblock sends all the emails from the ID you choose in the 'Send From' entry.



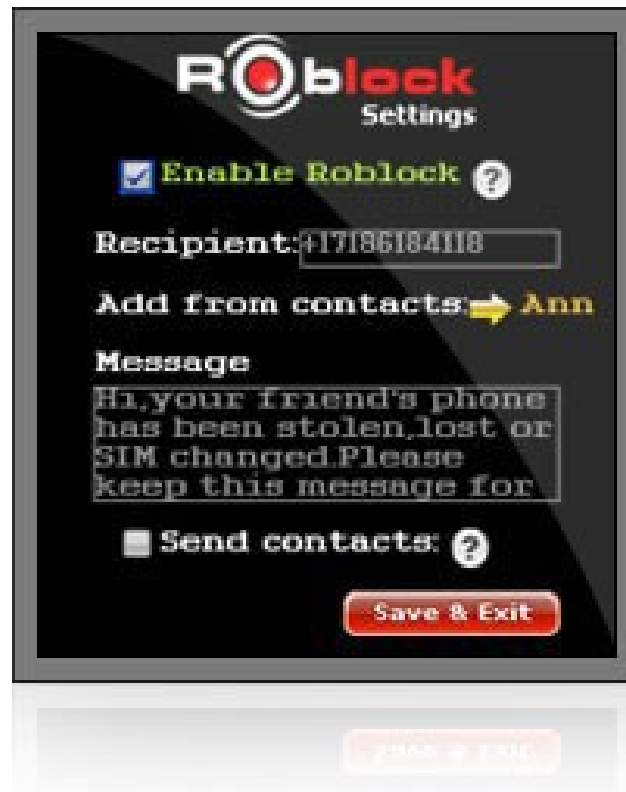
Verify Settings

This menu option can be used to send test SMS/Email message to the recipient to verify that everything is working properly.



Enabling Roblock

Marking the 'Enable Roblock' checkbox will activate Roblock and your mobile phone is protected against theft. We recommend that you always keep Roblock enabled to keep your mobile safe and secure. Disable Roblock only before you change to a new SIM.



Send Contacts

With this option enabled, when there is an unauthorized SIM change, Roblock recovers all your contacts from the address book and sends the same to the recipient's phone.

Handling a Lost or Stolen Device

SMS

If your device installed with Roblock software is stolen or lost, you must immediately inform the recipient about the chances of receiving a message from an unknown number stating the text you had entered in the settings. Once the person in possession of your lost/stolen device changes the SIM card and switches on your phone, Roblock will silently send a message to the recipient about the new SIM number and the current location of the device which would help to reveal the identity of the person in possession of your lost/stolen device .

Email

If your device installed with Roblock software is stolen or lost and the person in possession of your lost/stolen device changes the SIM card and switches on your phone, Roblock will silently send an Email to the recipient mail ID you had configured in your device Roblock's Email settings. You can start replying using the remote commands to track your device. Make sure that you type the command in the subject of the mail with no additional characters.

Web Interface

Roblock now provides a web interface for registered users to monitor your phone online without the need of sending complex SMS/Email Commands. You can also locate your GPS enabled device on online maps. You can Signup/login to the Roblock Remote interface from <http://www.vapssky.com/login>

To find out more about the web interface, refer to our documentation at <http://www.vapssky.com/images/roblockWI.pdf>

SMS/Email Commands

Roblock accepts remote commands send as SMS to the phone or as the subject line of email to any account configured on the device. Any command to Roblock must start with the keyword 'RB+' without quotes. Leaving a single space after the keyword, the password configured in Roblock must be specified. After leaving another space, the command to Roblock shall be specified.

The command to Roblock can be one of the following :

- WIPE** - Wipes your emails, contacts, calendar, tasks, notes, call log and media card
- LOCK** - Locks your device Keypad and activates alarm and vibration
- LOCKONLY** - Locks your device Keypad
- UNLOCK** - Unlocks the phone locked previously by a LOCK or LOCKONLY command
- WHERE** - Retrieves the current location coordinates of the device
- CALL** - Initiates call to the phone number specified after the command
- TEXT** - Displays a message box on the device with the text specified after the command

Ex: If your Roblock password configured on your phone is pass123, and you want to wipe you phone, send the following command as an SMS or email to your device.

RB+ pass123 wipe

If you want your phone to call to the number +17186184118, use the command as below.

RB+ pass123 call +17186184118

Changing the SIM card

If you are changing your number permanently to a new one, you need to do the following to inform Roblock about the change.

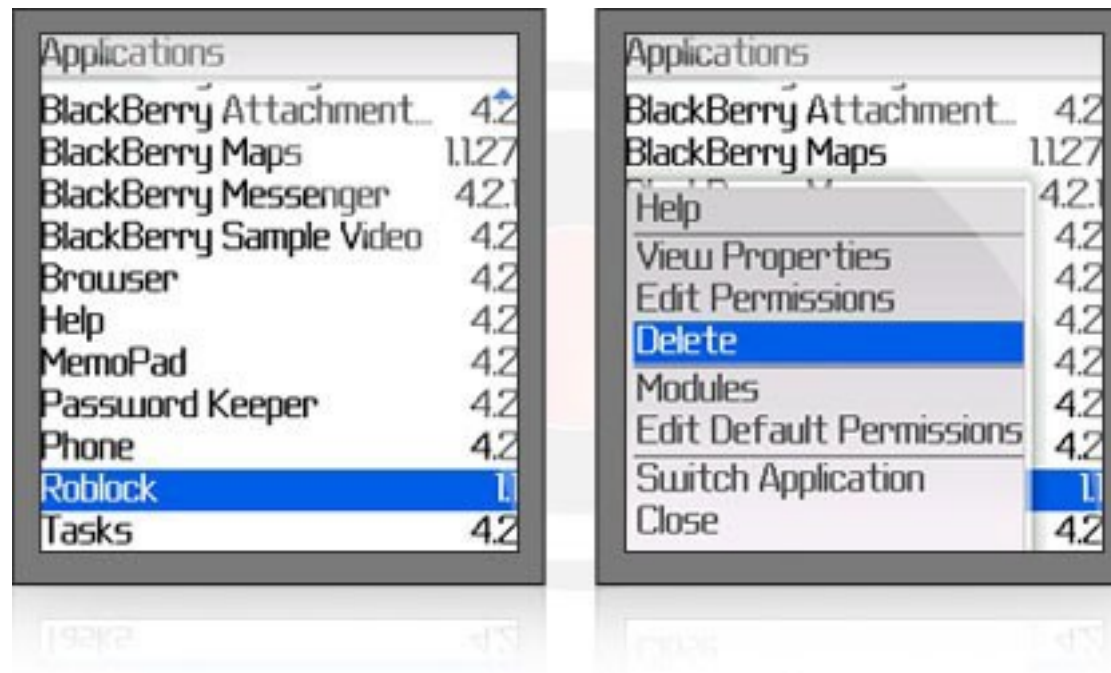
If you are changing your number permanently to a new one, you need to do the following to inform Roblock about the change.

- ❖ Keeping the old SIM in your phone, open Roblock Settings
- ❖ Deactivate Roblock by clearing the “Enable Roblock” Checkbox.
- ❖ Close the application and switch off the device
- ❖ Change the SIM and switch on.
- ❖ Open Roblock and select the ‘Authorized SIM’ setting from the menu and press the ‘Authorize’ button to set your new SIM as Authorized.
- ❖ Enable Roblock application by Checking the “Enable Roblock” Checkbox.
- ❖ Close the Roblock Application.



Uninstalling Roblock

If you want to remove or reinstall the Roblock application from your phone, navigate to **Options>Advanced>Applications>Roblock** Menu and select the delete option.



Support

For further help, contact roblockbb@vapssky.com or visit www.vapssky.com