

User's Manual

The logo for Roblock features the word "Roblock" in a bold, sans-serif font. The letter "O" is stylized as a black circle with a red dot in the center, surrounded by a white ring. The letters "b" and "l" are black, while "o", "c", and "k" are red. A small "TM" trademark symbol is positioned to the upper right of the "k".

Roblock™

Theft Recovery Software For Symbian



Introduction

Roblock is a theft recovery application for mobile phone devices that protects them against theft and helps to recover the address book contacts stored on them. Roblock can send notifications to a predefined recipient when an unauthorized SIM change is occurred on your device. Roblock also offers several features to protect your data on the device and to locate and recover it.



Installation

Installation of Roblock can be performed Over The Air (OTA) by navigating to www.vapssky.com/roblock.sis from your phone's web browser. Roblock installation package is provided in Symbian standard SIS format. Once the installation is completed, you can run the application from the phone's application menu.



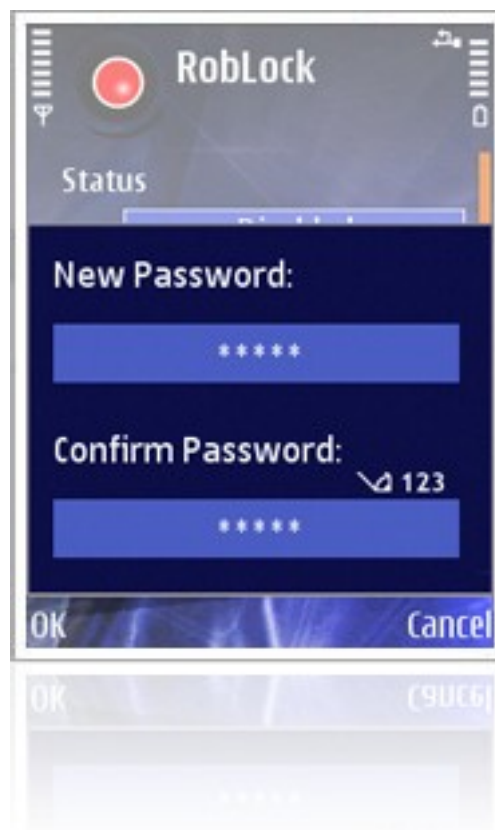
Product Key

Roblock works for 3 days as trial version after which you need to purchase the product for protection of your device. A product key will be provided upon purchase, which shall be entered into the application to make it the fully functional registered version. Roblock requires sending one international SMS to activate the product if you do not have a GPRS connection. Kindly make sure that you have enough network credentials to make such messages before activation procedure. You can also log on to <http://www.vapssky.com/Activate.aspx> and activate your product online.



Password

In case you need to change Roblock settings, you need to access the Roblock application which is password protected for preventing unauthorized access. You should create your settings password on first launch of Roblock. You can change this password later by selecting the Change password option in the settings.



Recipient number

This is the targeted contact number to which the SIM change notifications are to be sent. It is recommended that you inform the recipient about this setting.



Notification message

You can customize the text message that must be sent to your recipient on SIM change. It is recommended to add your name in the message so that the recipient can identify the message when received even from an unknown number.



Status

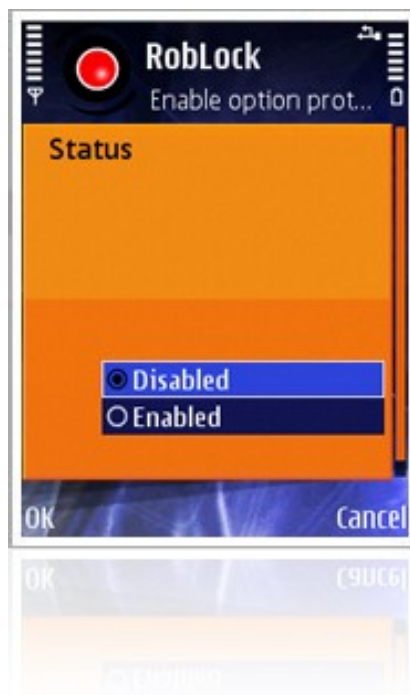
You are recommended to always keep Roblock enabled unless you are changing your SIM. This is for the safety of your device. Disable Roblock in situations where you are purposefully swapping your SIM to avoid sending SIM change notification messages to the configured recipient.



Changing the SIM

If you are changing your number permanently to a new one, you need to do the following to inform Roblock about the change.

- ❖ Keeping the old SIM in your phone, open Roblock Settings
- ❖ Deactivate Roblock by changing the Status to Disable.
- ❖ Close the application and switch off the device
- ❖ Change the SIM and switch on.
- ❖ Open Roblock and change the Status to Enable.
- ❖ Close the Roblock Application.



Handling a device theft

If your device installed with Roblock software gets stolen or lost, you must immediately inform the recipient about the chances of receiving a message from an unknown number stating the text you have entered in the settings. Once the new owner of your device changes the SIM card and switches on your phone, Roblock will silently send a message to the recipient, which will reveal the new SIM number and the current location of the device thus the new owner's identity.

Roblock accepts remote commands send as SMS to the phone. Any command to Roblock must start with the keyword 'RB+' without quotes. Leaving a single space after the keyword, the password configured in Roblock must be specified. After leaving another space, the command to Roblock shall be specified.

The command to Roblock can be one of the following:

- WIPE** - Wipes your SMS, contacts, and media card
- LOCK** - Locks your device Keypad and activates alarm
- LOCKONLY** - Locks your device Keypad without alarm
- UNLOCK** - Unlocks a locked phone
- WHERE** - Retrieves the current location coordinates of the device
- CONTACTS** - Retrieves all the contacts on your device.

Ex: If your Roblock password configured on your phone is pass123, and you want to wipe your phone, send the following command as an SMS to your device.

RB+ pass123 wipe



Uninstalling Roblock

If you want to remove or reinstall the Roblock application from your phone, navigate to Application Manager, select Roblock and choose the remove option from the menu.



Support

A complete document is available in the Help menu. For further assistance, contact techsupport@vapssky.com or visit www.vapssky.com

