

User's Manual



Theft Recovery Software For Windows Mobile Pocket PC



Introduction

Roblock is software designed for Mobil Phones to protect them from theft and to recover the personal information stored in the devices. It also helps to delete the user data (information) stored in the lost devices.

To install Roblock on your device, you need to download the setup files (.CAB) on the phone. You can download the file using the Phone's Web or simply download it in your computer and transfer it to your phone via Bluetooth or Active Sync.

While the software is being installed, it may ask you various confirmations that should be accepted by you. Also please choose the location for the installation of the software. Though the location can either be the Phone Memory for higher level of protection.



Installation

For installing this software on your device, you need the setup CAB file on the phone or ActiveSync Setup File. You can either download it using your phones web browser or by downloading on the PC and then transferring on to your phone through Bluetooth or Data cable.

During installation you must accept the confirmations asked, and you must choose a location to install the application. Although the location can be either Phone Memory or Card Memory, it is recommended to install the application on the Phone Memory for higher level of protection.

Once the installation is completed, you can run the application from the Programs Folder.



Registration

Roblock provides you a trial period of 3 days from the date of installation, after which you are required to purchase or uninstall the product.



Password

The password can be modified and updated on a later date, as per your requirement. We strongly suggest you to note down the password, which will be needed to retrieve or delete the personal information stored in your lost phone.

To enable Roblock, just click the enable button and the software is activated in your mobile. Now your mobile phone is safe and secure since it is protected by Roblock against theft. Do keep the Roblock software enabled always. Better safe than sorry. In case you want to change your old SIM with a new one then you can disable Roblock and enable it once you have inserted the new one.

Once the new owner of your device change the SIM card and switches on the phone, Roblock will send a message to your trusted contact (recipient), without the knowledge of the new owner, disclose the New SIM Number and thereby revealing the new owner's identity.

The minute you come to know of the new SIM number used in your stolen phone, you can use the Remote access feature of Roblock.

Any Remote Control message set to Roblock must start with the code RB+. Sending

Rb+ <password>

Will give you a list of commands to choose from.



Recipient Setting

Add the phone number of your trusted contact from the address book or just type in the number. We will send the SIM change notification to the above trusted contact. So it is highly recommended that, you inform the recipient about this setting.

Customize the message sent for SIM change notification since it may be from your lost phone.



Enabling Roblock

Once by clicking the Enable Button – Roblock is activated and your mobile phone is protected against theft. We sincerely suggest that you always keep it enabled to keep your mobile safe and secure. Disable the Roblock only before you change to a new SIM or if you wish to uninstall the application.



Authorizing / Changing New SIM Cards

If you frequently swap between your own SIM cards on the device, Roblock provides the option to authorize multiple SIM cards thereby avoiding unnecessary notification messages being sent to the recipient each time you swap the SIM card.

To add a New SIM card to the authorized list or to change the number to a new one permanently, please do as per the instructions given below

- ❖ Before pulling the Old SIM, Open Roblock Settings
- ❖ Deactivate Roblock by clearing the “Enable Roblock” checkbox
- ❖ Close the application and switch off the device
- ❖ Change the SIM and switch on.
- ❖ Open Roblock Application and click on “Add” button on the “SIM” tab of Roblock to set your new SIM as Authorized.
- ❖ Enable Roblock application by Checking the “Enable Roblock” Checkbox.
- ❖ Close the Roblock Application.



Handling a device theft

If your device installed with Roblock software gets stolen or lost, you must immediately inform the recipient about the chances of receiving a message from an unknown number stating the text you have entered in the settings. Once the new owner of your device changes the SIM card and switches on your phone, Roblock will silently send a message to the recipient, which will reveal the new SIM number and thus the new owner's identity.



Remote Control

Once you receive the Phone number associated with the current SIM in your device, you can start using the remote access features of Roblock. You can send the following command as SMS from any mobile device and get the response.

Any remote control messages set to Roblock must start with the code **RB+**. Sending **RB+ <password>** will give you a list of commands.



Retrieving Contacts

SMS formats:

RB+ <Password> contacts [phone number]

RB+ <Password> contactsSplit [phone number]



Passwords and **Keywords** are a must where as the phone number is optional

Ex:

If the password you had set for your Roblock application was MYPhone7 and you want all the contacts to be sent to the messaging phone, as a single SMS, you can use the following code

RB+ Myphone7 contacts

And if you want it as multiple SMS to another phone number +17186184118, you can use

RB+ Myphone7 contactsSplit +17186184118

Deleting Data

Sending an SMS to your Stolen Device with the following commands will delete your personal data.

SMS formats:

RB+ <Password> delcontacts	Deletes all contacts in contacts list
RB+ <Password> delmsg	Delete all SMS messages
RB+ <Password> delphotos	Delete all photos taken
RB+ <Password> delvideos	Delete all videos recorded
RB+ <Password> delemails	Delete all email messages
RB+ <Password> delall	Delete all the above items
RB+ <Password> wipe	Wipes MemoryCard and executes DelAll



Uninstalling Roblock

If you wish to uninstall the Application from your phone, first disable Roblock, then go to phone settings, click on the System tab, and click “Remove Programs”. You will get a list of all the applications installed in your phone. Select “Roblock” and click “remove” button to uninstall.

